

SFTP module

- [Enable SFTP module](#)
- [Add SFTP users](#)
- [Manage SSH keys of users](#)
- [Limit SFTP access for users](#)

SFTP module introduces secure, interactive and automated data exchange that allows files to be transferred between hosts in a similar way to SCP protocol. It encrypts both commands and data, which means that sensitive data and user passwords can't be intercepted by third parties.

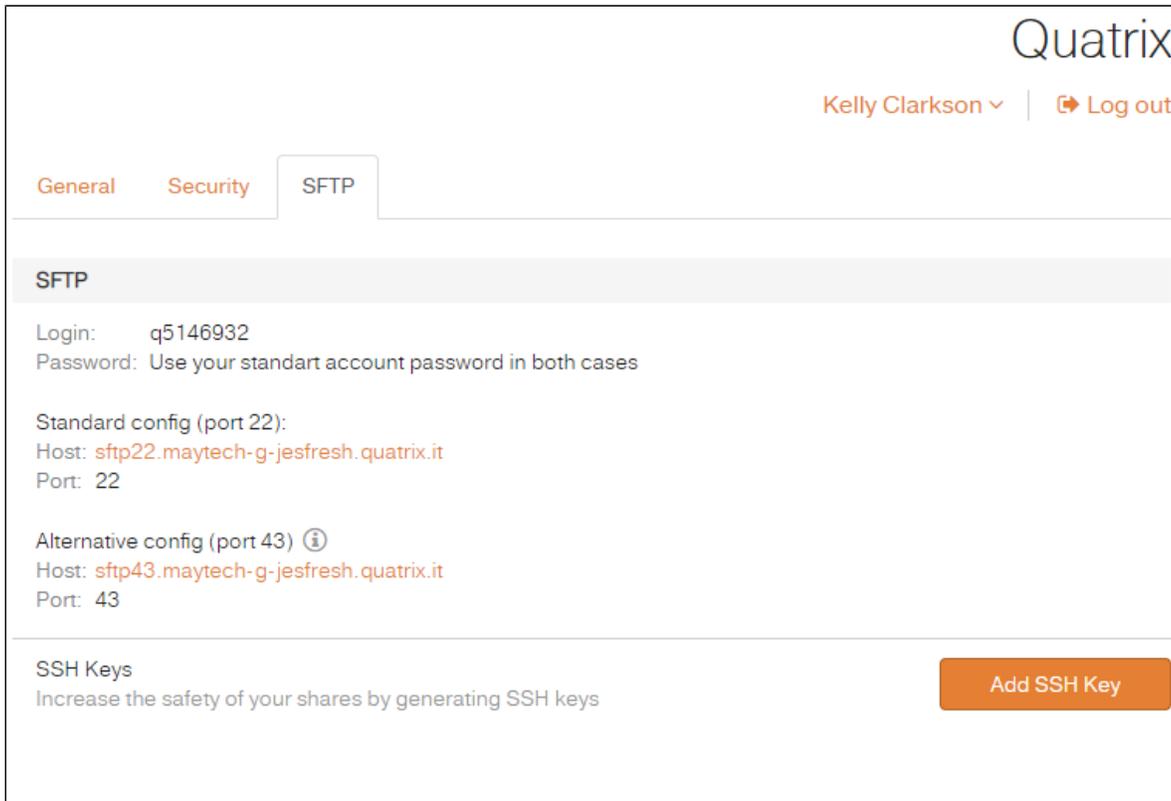
Enable SFTP module

Our [14-day free trial](#) allows you to try out SFTP (as it is included in our Enterprise security module). To continue using SFTP after the termination of trial, you need to purchase the Enterprise security module.

This module can be enabled by sending the request to [Quatrix Customer Care](#) or calling one of the numbers below:

- International: +44 189 286 1222
- US and Canada: 1 800 592 1906
- UK: 01892 861 222

As soon as the module is activated, you will receive an email with SFTP credentials that are also displayed in the account on the SFTP sub-tab (click on the link with your name, go to Manage Profile and select SFTP sub-tab). See the screenshot below.



The screenshot shows the Quatrix user interface. At the top right, the Quatrix logo is displayed. Below it, the user's name 'Kelly Clarkson' is shown with a dropdown arrow, and a 'Log out' button with a right-pointing arrow. The navigation tabs are 'General', 'Security', and 'SFTP', with 'SFTP' being the active tab. The SFTP section contains the following information: Login: q5146932; Password: Use your standart account password in both cases; Standard config (port 22): Host: sftp22.maytech-g-jesfresh.quatrix.it; Port: 22; Alternative config (port 43) with an information icon: Host: sftp43.maytech-g-jesfresh.quatrix.it; Port: 43. At the bottom, there is an 'SSH Keys' section with the text 'Increase the safety of your shares by generating SSH keys' and an orange 'Add SSH Key' button.

You can access SFTP client with your account password.

Learn how to configure SFTP client, add or change SSH keys, and transfer files with SFTP in our [User Guide](#).

Add SFTP users

The account owner or administrator can grant SFTP access to any user of the account. To add SFTP users, check if you have enough SFTP licenses purchased on the Account details sub-tab of the Administration tab.

The screenshot displays the Quatrix administration dashboard. At the top left is the Quatrix logo. At the top right, the user name 'Kelly Clarkson' is shown with a dropdown arrow and a 'Log out' button. Below the logo, there are navigation tabs: 'Account Details' (selected), 'Manage Users', 'Service Settings', and 'SSO'. On the left side, there is a vertical sidebar with icons and labels for 'Home', 'Share', 'Contacts', 'File Explorer', 'Activity Log', 'Automations', 'Administration' (highlighted with a vertical line), and 'Billing'. The main content area shows two sections: 'Quatrix' and 'SFTP'. The 'Quatrix' section includes 'Plan details: Quatrix' with an 'Upgrade' button, 'Expiry date: 01 Jan 2022', and 'Storage: 10 GB (used: 42.96 MB)'. Below this is a progress bar for 'Quatrix user licences: 25 (used: 9)'. The 'SFTP' section shows a progress bar for 'SFTP user licences: 25 (used: 1)'.

The screenshot above displays SFTP section with 25 available and 1 used SFTP user licences.

If you wish to enable SFTP for your contacts, convert them to users at first (on the Contacts tab, see [Contact Management](#)) and then activate SFTP by ticking an appropriate check box at user creation or edition.

To add SFTP user, follow these steps:

1. Go to the Administration tab and open the Manage users sub-tab.
2. Select the user from the list or add a new one.
3. Tick SFTP check box and save.

Add user [X]

Email:

Name:

Quota: [v]

Class: ⓘ [v]

Active

Administrator ⓘ

Enable billing interface

SFTP ←

Language: [v]

Security PIN ⓘ

Your user will get an email notification with SFTP credentials as soon as SFTP is enabled.

Now your users can access your Quatrix site using any SFTP client software. They must log in with their ID instead of their email address and use their existing account password.

Every added user has unique SFTP credentials that are stored after their deletion. If you restore SFTP access for this user, credentials will be the same.

Manage SSH keys of users

You can manage SSH keys of your users on the Manage users sub-tab of the Administration tab. If you would like to add SSH key for your user, follow the steps below:

1. Select the user on the Manage users sub-tab and click on the Manage SSH Keys icon from the top menu.

Quatrix Alison Case v | Log out

Account Details **Manage Users** Service Settings SSO

Home Share Contacts File Explorer

Filter by name or email Pro Manage SSH Keys Admins SFTP

Name ^	Email	Class	Services
<input type="checkbox"/> Allison Case	alison.case@maytech.net	Pro Users	
<input checked="" type="checkbox"/> Jessica Smith	alison.case+1@maytech.net	Pro Users	

2. Click on the Add SSH Key button (Plus sign) on the [Manage User's SSH Keys form](#).
3. Add your previously generated SSH Key. Learn more how to generate SSH keys in our [User Guide](#).

Add SSH Key ✕

Title

Key

Paste your key here

Expiry Date

4. Save the key.

All SSH keys that you added for this user will be displayed in the list on the Manage User's SSH Keys Form.

You cannot edit the key, but only its title.

Your user will be informed about a generated SSH key details in the email.

Limit SFTP access for users

To limit your users to a specific folder via SFTP, tick Lock SFTP home check box at user creation or edition. This allows you to limit the access of users to only folders shared with them within the folder Projects Shared With Me. See the video below.

The screenshot shows the Quatrix administration interface. The 'Manage Users' tab is active. A search filter 'john.' is applied. The user list table is as follows:

Name	Email	Class	Services
<input checked="" type="checkbox"/> John	john.smith+23@maytec...	Pro Users	<input checked="" type="checkbox"/> SFTP
<input type="checkbox"/> John Smith	john.smith@maytech.net	Pro Users	<input type="checkbox"/> SFTP

Learn more about project folder management in our [User guide](#).