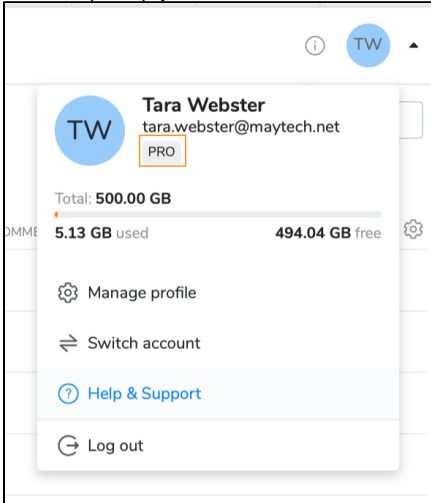


Profile Management

If you would like to view or update your profile information, click on your name initials at the top right of your Quatrix account. It opens the form displaying your name and email, assigned class in Quatrix ([pro](#), [associate](#), [jailed](#) or custom class), used and available storage, link to the profile management, switch account option (if you have more than one account), help & support link and log out option.



Follow the Manage profile link if you would like to make any changes to your profile e.g. update personal information, set up security options, get SFTP credentials (if enabled for account) or manage SSH and API keys.

General Settings

The General tab allows you to update your personal information - i.e. your name or email (except the email that can only be changed by your administrator or the account owner), set up a language for the account, get and copy UID (unique identifier) and add your email signature that will be added to every share.

A screenshot of the 'Manage Profile' form, General tab. The form has a header with 'Manage Profile' on the left, an 'Upgrade' button, and a user profile icon 'AC' with a dropdown arrow. Below the header are four tabs: 'General' (selected), 'Security', 'SFTP', and 'API Keys'. The form is divided into two sections: 'Personal preferences' and 'Share preferences'. Under 'Personal preferences', there are four fields: 'Personal name' with the value 'Alison Case', 'Work email' with the value 'alison.case@maytech.net', 'Language' with a dropdown menu showing 'English', and 'UID' with the value '41218' and a copy icon. Under 'Share preferences', there is a text area for 'Email signature' with the placeholder text 'Add your email signature to every share'. At the bottom right, there are 'Cancel' and 'Save' buttons, and a question mark icon.

Language Options

Quatrix is available in the following languages: English, German and Chinese. Users can make language adjustments on the General tab (see the screenshot above) that will apply only to their interfaces. Being the user with administrator's permission allows you to adjust the language based on user preference (while [adding or editing the user](#)).

Only the account owner can change the email for Quatrix account. With the change of the account email, the owner agrees to hand over all rights to the new owner of the email address.

Security Settings

The Security tab allows you to adjust security settings: password, two-factor authentication and PGP keys.

Manage profile

General **Security** SFTP API keys

Authentication

Password
Update your password to Quatrix account [Change password](#)

Two-factor authentication
Enhance login security with two-factor authentication [Activate](#)

Keys

PGP keys
Change your PGP keys. Previously encrypted files will not be accessible [Change keys](#)

Change your passphrase for current PGP keys [Change passphrase](#)

If you would like to keep your passwords secure, try to change them regularly and never repeat previously used passwords.

Follow these steps to change your password:

1. Click on the Change passwords button on the Security sub-tab (see the screenshot above).
2. Type in your current password and then generate a new one.
3. Save your password.

If you have access to multiple Quatrix accounts, remember the password change applies to all.

If you forgot your password, follow the Forgot password link on the Log in form and follow the instructions sent by email to reset the password.

Besides you can enhance the login security with 2FA by clicking on the Activate button under Two-factor authentication section. [Learn more about secure passwords and 2FA.](#)

The Security section allows you to manage your PGP keys. [Read more here.](#)

API Keys

This tab is the place where you can manage your API keys that are required for authentication of your requests with Quatrix.

Manage Profile

Upgrade ⓘ AC

General Security SFTP API Keys

API keys

Manage your API keys to authenticate requests with Quatrix.

Add API key

Add API key

Title

API key 2

☒ Active

Cancel

Generate key

CREATED ON	TITLE	KEY	STATUS	ACTIONS
03 Nov 2021	API Key 1	.PE..JDW	Active	

To generate a new API key follow these steps:

1. Click on Add API key button
2. Type in the title and click on the Generate key button.

Give your key an informative title so that you can easily tell which key is used for which integration.

3. Copy and save an already generated API key.

This API key will never be displayed again (only the key's title will be shown), make sure you copied and stored it securely.

Your newly generated API key is added to the list where you can edit only its title or delete it. For more information on how to use API keys to authenticate requests see [Quatrix API](#).

SFTP

This tab is visible if SFTP is enabled for the account. It provides SFTP login information and allows you to manage SSH keys. [Learn about SFTP module](#).

Manage Profile

Upgrade ⓘ AC

General Security SFTP API Keys

SFTP

Unique login

q4517621

Password

Use your standard account password in both cases

Config

Traffic on port 22 follows standard routing.
Traffic on port 43 is routed over a private network for faster global transfers including China.

Standard config (port 22)

Host: sftp22.case.quatrix.it

Port: 22

Alternative config (port 43)

Host: sftp43.case.quatrix.it

Port: 43

SSH keys

Increase the safety of your shares by generating SSH keys

Add SSH key

TITLE	EXPIRY DATE	FINGERPRINT
SSH Key 1	25 Aug 2022	74:57:64:54:23:a7:8d:94:60:a9:37:6c:a9:22:dc:9d